



## Information Needed to Process Pneumatic Compression Pump Orders & Insurance Claims

### Documentation of Condition & Medical Need

1. Patient demographics with verified contact information (phone and email)
2. Prescription / LMN with the following information ([Click Here for Our Forms](#)):
  - a. Patient Name
  - b. Date of Birth
  - c. Covered ICD-10 Code
  - d. Item(s) Requested
  - e. Physician Name, Address, Phone, NPI, Signature, & Date
3. Plan of Care Signed by Referring Provider and Therapist Clinical Notes (Min 1 Mo Lymphedema, Min 6 Mos CVI with Venous Stasis Ulcer)
  - a. **SEE DOCUMENTATION REQUIREMENTS ON NEXT PAGE**

### Additional Requirements for Medicare Beneficiaries

4. Face-to-face evaluation of condition within the past 6 months

**Please Fax or E-Mail This Information to (615) 595-9053 or**  
[Info@PrettyInPinkBoutique.com](mailto:Info@PrettyInPinkBoutique.com)

### What Happens Next

1. Upon receipt of the above documentation, Pretty In Pink Boutique will verify the patient's insurance benefits
2. Pretty In Pink Boutique will contact the patient to explain their benefits and out-of-pocket costs, as well as obtain their approval to continue
3. Any missing documentation and/or signatures will be collected
4. Prior authorization, if required, will be obtained from the insurance carrier
5. The pump and garment(s) will be ordered and shipped to the patient
6. Pretty In Pink Boutique will train the patient on the appropriate care and use of the pneumatic compression system
7. Pretty In Pink Boutique will submit an insurance claim on behalf of the patient

### Contact Us

To get started, call or text (615) 777-7465 or e-mail [Referrals@PrettyInPinkBoutique.com](mailto:Referrals@PrettyInPinkBoutique.com). More information is available at our website:

**[PrettyInPinkBoutique.com/Compression-Pumps](http://PrettyInPinkBoutique.com/Compression-Pumps)**

# Documentation Requirements

## Plan of Care & Clinical Notes

NOTE: The requirements listed below are for Medicare. Most insurances follow Medicare guidelines for coverage, however, there are a few that require less or more depending on their individual medical policy criteria.

### CVI with Venous Stasis Ulcer(s)

- Documented diagnosis of CVI with the presence of at least one venous ulcer
- Presence of edema in the affected extremity
- Ulcer(s) has failed to heal after a six-month trial with conservative therapy. Each of the following items must be documented in the medical record:
  - Elevation
  - Exercise
  - Compression (minimum 30 mmHg)
  - Medication(s) as appropriate
  - Wound care for the ulcer(s)

***If conservative therapies cannot be performed, document why it is contraindicated or cannot be completed.***

### Lymphedema

- Documented diagnosis of Lymphedema
- Patient has persistence of severe lymphedema as identified by the presence of AT LEAST ONE of the following findings:
  - Marked hyperkeratosis with hyperplasia and hyperpigmentation
  - Papillomatosis cutis lymphostatica
  - Deformity of elephantiasis
  - Detailed measurements over a minimum of 28 days confirming persistence of lymphedema

***IMPORTANT: Measurements taken and documented at the initial visit and the visit that falls at least 28 days later. Measurements should be same unit of measurement and same anatomical location each time they are taken.***

- Patient has tried and failed conservative therapies for at least 28 days. ***You can document conservative therapies implemented/encouraged at the initial visit and continued compliance at the visit that falls at least 28 days later.***

Each of the following must be documented in the medical record:

- Exercise
- Elevation
- Compression (minimum 30 mmHg)

***If conservative therapies cannot be performed, document why it is contraindicated or cannot be completed.***

**A statement in the visit note that would complete the 28-day or six-month period that reads as such is encouraged but not required: “Despite conservative treatment with elevation, exercise, compression, and appropriate wound care, symptoms persist and a pneumatic compression device is recommended for further treatment.”**